

30-Hour Workshop • Free with Volunteer Commitment!

# Mediator Certificate Course



*"Learn valuable skills for resolving disputes, in the community, workplace, neighborhood, and home."*

Mediators help people solve problems and resolve disputes by helping them communicate and negotiate more effectively.

The Los Angeles County Department of Consumer Affairs (DCA) is offering a 30-Hour mediation skills training workshop in January to train mediators. You will learn how to mediate community disputes including landlord-tenant, neighbor, consumer-merchant, billing, property damage, workplace, and interpersonal conflicts. This course, plus 10 hours of subsequent practical training and assessment meets the DRPA requirements.

The course will be taught by Talin Bahadarian, a mediator, arbitrator, instructor, speaker and consultant in the field of alternative dispute resolution. Talin has been recognized for her creativity and commitment to helping others understand the basics of mediation and with teaching them to apply different techniques to help others resolve disputes.

## 30-HOUR WORKSHOP

TUES. 01/27.....8:00 AM - 5:00 PM

THURS. 01/29....8:00 AM - 5:00 PM

SAT. 01/31.....8:00 AM - 12:00 PM

Plus 10 hours of practical training

## LOCATION:

Kenneth Hahn Hall of Administration  
500 West Temple Street  
Los Angeles, California 90012

Training is free for volunteers who attend the workshop and make a volunteer commitment to DCA.

Positions are limited, so please apply for the program as soon as possible. Bilingual volunteers are particularly encouraged to apply.

To register or for more information, contact:

Caroline Torosis, Program Manager  
at (213) 974-9662 or

[Mediation@dca.lacounty.gov](mailto:Mediation@dca.lacounty.gov)

